

INDIANA DATA AND COMMUNICATIONS SYSTEM

COMMITTEE MEETING

June 3, 2009

The IDACS Committee met on Wednesday, June 3, 2009 at 10:00 a.m. at Indiana State Police Communications Building Training Center with the following members in attendance:

Captain Michael White
(Acting Chairman)
Linda Adams (Proxy for
Brian Maxwell)
Angela Ferguson
Douglas Gosser

Don Kottowski
D. Michael Paxton
Mary Ellen Schreiber
(Proxy for Melissa Farthing)
Jill Schmidt
John Wall

Advisory members present:

Master Trooper Eric Garceau
Senior Trooper Brian Millard
Carrie Hampton, DOC Supervisor

OPENING COMMENTS

Acting Chairman White welcomed everyone and called the meeting to order at 10:00 a.m., with a quorum present.

Captain Michael White said he will serve as the Acting Chairman for the committee meeting because Major John Clawson is in Washington D.C. attending the Advisory Policy Board Meeting for NCIC.

It was stated for the audience that these meetings are held quarterly, we invite everyone to attend and later there will be an area for general discussion and you can present any questions to the IDACS Committee.

CORRECTIONS/ADDITIONS TO MINUTES OF THE MARCH 4, 2009 MEETING

There were no corrections or additions made to the minutes of the March 4, 2009 meeting. A motion was made by Michael Paxton and seconded by Sgt. John Wall, that the minutes be accepted as written. The motion was passed unanimously.

OLD BUSINESS

None

NEW BUSINESS

IDACS COMMITTEE CHAIRMAN REPORT

New Agencies/Additional Terminals Approved

There was seventeen (17) Mobile Data Agencies approved to go on the system since the last meeting. In keeping with our new procedures, we will no longer list additional terminals approved for existing terminal agencies. (copies attached)

Terminal Operators Approved

After receiving favorable recommendation from the System Coordinator, the Chairman approved thirty-one (31) IDACS operators with an arrest record. The decision was based on there being no felony convictions.

IDACS Coordinator Report

The report was given by Vivian Nowaczewski. She introduced the Area III IDACS Trainer, Birch Bailey. This was the first opportunity for him to attend an IDACS Committee meeting. If anyone in Area III has any questions, they can refer them to Birch.

An update on the new software Messenger, it has been installed and we are testing it. We have been working on it and will be all this week to get the bugs out of software. CPI is with us this week and we are making corrections as we go before we deploy it out to some test agencies.

Ms. Nowaczewski asked Sgt. Carmin if he had any comments to add regarding the new software. Sgt. Carmin said one of the main questions being asked is if this will be a disc to load on the computers or will it be a download? We prefer to be given access to download it. Certainly all the instructions will be provided. Time frames are a bit sketchy; we are presently looking at all of June for testing, the additional plan is that by the first part of July; we would start pushing it to your agencies. He hesitates to say this is in stone; we may need to go a little later than that. We have some agencies that have shown interest in being the first ones to test from that standpoint. If you would like to have your name added, contact himself or Andre' Clark. We will try to spread it out the best we can.

After our testing phase is completed; the Trainers and Vivian will be working on the training.

Sgt. Carmin reminded of the administrative message that was sent that we have suspended for a time, the requirements toward any expirations.

Vivian added, regarding on the training schedule for IDACS, any classes for June, July and August have been suspended. If you have any brand new operators that will expire during that time period, we will extend the probation period, but you do need to submit a request to do so and give when their expiration date will expire. Any operators that are due to re-certify; we will

still re-certify on-line on Trainer. If anything changes, she will send out messages and make contact with the Area Reps so we can get the word out.

Michael Paxton stated before they get too far from the new software point, he wanted to underscore one thing for all those agencies that have mobile data systems. This phase of our roll-out this year does not affect MDD's, does not affect CAD's, the only thing this does is provide a replacement to the Omnixx Workstation software. That is the only thing we are doing right now.

IDACS Security Officer's Reports

Senior Trooper Brian Millard –During this quarter; five (5) Notice of Violations were issued to Delaware County Sheriff's Department for excessive delays, Muncie Police Department for no documentation on a Triple I request, Starke County Sheriff's Department for validations and excessive delay, Jasper County Sheriff's Department non-certified user with access to the system and LaPorte Police Department for Triple I request for non-criminal justice purpose.

Master Trooper Eric Garceau –No Notice of Violations during this quarter. Three (3) verbal warnings to Capitol Police for a Triple I, Vigo County Sheriff's Department for an issue with Triple I in some of their cases and Switzerland County RDC had an issue with some of their entries.

AREA REPRESENTATIVE'S REPORTS

Area I Angela Ferguson – They held their meeting on April 24th with thirty-seven (37) in attendance, including Major Clawson, Donna Decker, Andre' Clark and Mr. Millard. They discussed the CPI program and Messenger. Donna Decker presented a PowerPoint for them pointing out the good things about the program. Identity Theft was discussed and the victim needs to know the password they selected to use as verification for themselves. There was discussion about the Silver Alert for elderly missing persons; and several other subjects that Andre' Clark will be discussing. They had a question and answer period which she thought was really good for everyone there.

Area II Mary Ellen Schreiber (proxy) – We met on April 8th for our Area II meeting. There were thirty-nine (39) people in attendance representing twenty-six (26) different agencies. The hot topics were the Messenger PowerPoint given by Linda Gabbard. Carlos Cowan from JTAC attended to give us the Protection Order Budgetary web address and to answer any questions. We also touched on Hit Confirmations, Detainers Locate, Administrative Messages, Hot File broadcasts, Terrorists Screening Center Hit Procedure, Identity Theft Files and the most important change, the Warrant Entry timeline.

Area III Linda Adams (proxy) – Our meeting was on March 27th at Bloomington. We had eighteen (18) individuals representing thirteen (13) agencies. JTAC was there to give an overview on the Protective Order File. The CASA volunteers were

discussed and a handout was given with the legal opinion from CJIS. Security Officer Garceau was present and he suggested the time limit for entries and from that our Department developed a “Delayed Log” for legitimate reasons. We have already filled several pages of it. They discussed the Messenger with Mr. Bailey and that it was not able to store unlimited data as we currently have, and that MDT’s would not be affected. The Coroners and Fire Departments are not able to have access, if they want access they need to apply for an ORI. The State recommends we run local histories for Gun Permits.

Area IV John Wall – Their Area IV Spring meeting was Friday, March 20th at the Batesville Fire Department Training room. There were fourteen (14) total present; eleven (11) Coordinators and Major Clawson, Eric Garceau and Deb Cook. He had made some hand-outs regarding the CASA and NCIC Record hand-outs. There was an election for the Area Representative of which he was retained in that position. They also discussed criminal history and #1027 information for Fire Departments and Protection Orders. Deb Cook shared some information regarding JTAC and the floor was opened for discussion of questions.

Area V Jill Schmidt – The Area V meeting was April 28th at the State Police Post. Birch Bailey was there and gave a presentation for us on the new CPI Messenger and any answered questions about it. It was very interesting to see some of the new screens and things we could do with the drop downs. Carlos Cowan was there from JTAC; he addressed any issues with eticket or any other questions that have come up. Eric Garceau spoke about some audit issues that he had seen so far this year and addressed any questions also.

OTHER NEW BUSINESS

Andre’ Clark distributed hand-outs pertaining to legislation that was passed effective July 1, 2009. Protective Orders and No-Contact Orders will be entered into IDACS basically by the Court that is issuing the order. The Court has a system called the POR system (Protective Order Registry). The Judge is now able to enter Protective Orders right there in his court, possibly during the session. Once they are entered into the POR system, they will automatically be entered into IDACS. This means law enforcement agencies are no longer required to enter Protective Orders. If you have Orders already entered into IDACS you are still responsible for those Orders. There are a couple of qualifiers; starting with when law enforcement serves an Order you then need to make note within the Protective Order system that the Order has been served. Secondly, the legislation specifically says the IDACS Coordinator will be responsible for providing the Courts with all the necessary information for an Order so they can identify the correct people involved in that Order. The Court does not have investigative ability; they are now going to rely on you to provide the information they don’t have concerning a party that is mentioned in a Protective Order. The key reason for this is if it doesn’t go into IDACS, it doesn’t exist as far law enforcement is concerned. The Protective Order Registry system will be operated by the State Supreme Court. They established the system and it already is up and running in most counties. They will enter Protective Orders, but if they don’t have all the critical information in that Order to have it go from the POR system into IDACS, they are going to come

to you and say, hey, help me out. It behooves us to help them out because we want to make sure all these Orders get into IDACS. The information Andre' passed out gives the basics of how everything is currently written in the IAC. He also has added contact numbers on the bottom, so if you have any questions, feel free to call.

There was a very lengthy discussion on problems and concerns from several agencies regarding JTAC's training and the new procedures for the Protective Orders.

Ed Reuter of Bartholomew County asked if this meant the Sheriff does not need to do entry of any Protective Orders. Andre' answered legislation mandates the only way to enter a Protective Order effective July 1, is through the POR system. Right now the JTAC staff of the Supreme Court is out training all fifteen (15) counties that do not currently participate, on how to participate. JTAC says they will have it on-line and ready in all those counties by July 1.

Clinton County – She said they sat in on a training course, but JTAC is not expressing to the Courts the importance of the identifiers and not expressing they need to work with law enforcement in order to get proper identifiers. Andre' told her if that turns out to be a problem, let us know, we will contact JTAC and get them to work on it. It is easier when the Court talks to the Court to get things done.

Franklin County – Concerns about the ramifications of the Brady Indicator. It was a problem before and still is. JTAC needs to make sure Judges understand. Andre' added, also the Clerk's of the Court need to understand the importance; they will actually do the entries into the POR system.

Angela Ferguson (Area I) – She questioned how the information will be disseminated to the Court. Andre' answered if you run a Triple I for the purposes of a Protective Order, run it under the Court's ORI. **Don't** run a Triple I under your ORI and give it to the Court; you run into the secondary dissemination rules, which is an administrative nightmare.

Dearborn County – Representative asked are they recommending packing the record? Andre' said, yes, we want them to pack the record. Establish a rapport with the Court so the records get packed. If it is packed, it behooves us. It will be a learning point though, to get them to do it.

Someone else said they went to training by JTAC about two weeks ago and packing the record was not addressed at all. JTAC is giving just the basic information. Another person stated they were told it was important to use a date of birth, if you have it.

Security Officer Brian Millard added that the forms they fill out for Protective Orders, if filled out correctly, the information as far as packing the record, should already be on there.

Acting Chairman White asked if anyone from JTAC was here today; Andre' answered, no, they are all out training. They called and told us they would not be able to attend. He stated they will go over this with JTAC today to get this resolved, but yes, we want the record packed. The FBI has said, as long as all the information contained in the Court file is entered into the record, it meets the requirement. That is not sufficient for us; we have got to be able to identify the person

that Protective Order is against, so definitely we will call JTAC today and get this issue resolved. In fact, we will be expressing all of your concerns we have been discussing today to make sure JTAC is aware and covers everything as needed. Chairman White said we will stay on top of this and if there is any notification or information we need to pass out after our conversation with JTAC today, we will send out a switch message.

Another question was the old entries in the system already. Each agency will need to monitor those until they expire or they can be validated and be there for years.

Andre' said JTAC has a procedure to move those Orders into the Protective Order Registry. He's not sure if it is in place yet or been perfected. In most cases, they may tell us to have the Judges to re-issue the Orders.

Someone in the audience stated they have already started the process where the Judge is re-issuing the Order, but it will be in the POR system now, so it's just a matter of bringing those old Orders to the attention of the Court. He said they will work with you on it.

Mary Ellen Schreiber asked about Coordinators being required by law to do this. What is our responsibility and are we supposed to contact the Court or are we limited to when they contact us? Andre' said the Court should contact the Coordinators, however, if you run across an Order that is not in and you know it should be, contact the Court.

Andre' Clark's next subject of discussion was about the new Silver Alerts. The legislature says that as of July 1, 2009, Indiana will have a Silver Alert system. It is applicable to individuals who are mentally limited in their ability to find their way back to the place where they are supposed to be residing. The legislation says we will now basically duplicate what we do for an Amber Alert for the older people who have problems. We are still refining how that is going to work. We are going to make Silver Alerts follow the same process, however, there is one exception to that; Silver Alerts will not go over the EAS system. You will not hear a Silver Alert go over the Weather Alert system; break in on TV; or radio, because federal legislation does not recognize Silver Alerts. Silver Alerts will be endorsed by the broadcasters, but only to the point they choose to endorse the Silver Alerts. We think they will carry the Silver Alert messages during normal news broadcasts. When we get the particulars laid out, we will send a switch message out to alert everyone where to find the information for the criteria, the procedure, etc. We are trying to make the criteria in a way it will prevent us from having thousands of these every year. We want to do a good job because that is what the legislature expects, but we want to make sure the public doesn't get turned off. He asked if there were any questions.

A question was if it covers mentally challenged people, will it be limited to elderly or all mentally challenged? Andre' answered it will include all mentally challenged over the age of eighteen (18).

Michael Paxton addressed an issue of over an extended period of time; we have been working with Nlets and the Indiana Bureau of Motor Vehicles, as well as our vendor to develop the capability of delivering driver images to your workstations through the system. Now at the end of that effort we expect after the first of July, your Omnixx workstations and later on your Messenger workstations will be capable of requesting and receiving driver images from the

Indiana Bureau of Motor Vehicles and several states including Ohio, which are also participating in this effort nationwide. MDD's will follow along at a later date. We first have to work out the technical specifications for MDD systems to perform this function and receive the image. Then pilot it with a select agency, probably using an agency that has a vendor that covers a lot of the states, so we can get it to a lot of the agencies early on. There are a couple of caveats we need to stress to you. Just because you can get an image does not mean you should ask for one. These images are to aid in the identification of individuals when that identification is in question. If you are a Dispatcher and you get a radio request for a driver's information, you are not the one standing, looking at the driver, so there is no reason for a routine drivers stop for an image to be requested. The officer may come in later because there is fraud questioned and needs to see it when they come in the station; that would be a legitimate reason for a photo, but not for a routine drivers stop. Investigators may have good reason for whatever case they are working on to ask for an image from the system and that is fine. We would like you to treat driver images like you treat criminal history; record specific reasons why they were requested in your logs. Record the dissemination, treat like criminal history. There is a Federal Driver's Information Protection Act which requires pretty much all the same types of restrictions on driver's photos as we do on criminal history, so we will use that as a model. If you look on Omnixx, there is a little checkbox that says "image". It doesn't work right now; after July 1st when you click on that it tells the BMV or state you are requesting that you would like to have an image and if when it is available, it will be returned. Understand that Indiana law does permit some individuals for religious reasons to decline to have their photo on their license, they are considered "photo exempt" and in those instances you will see a line below the address information that says "restrictions photo exempt". We are working to make sure this is available on the driver history as well as the driver status; that is the KQ as well as the DQ. When we do bring this up we will through an all-stations or a newsletter article, whatever is the best way to let you know what states are participating in the photo project. It is officially called the Nlets Interstate Sharing of Photos or NISP, so you may see that in some of the communications. We will try to keep track of new states as they come on-line and let you know.

GENERAL DISCUSSION

Next was IMPD with a presentation given by Dan Drzewiecki regarding pawn transactions in Marion County and how it is going to affect all of us. Last month they went to a software package called "Leads Online". It will affect the people in the state of Indiana in two (2) ways; first, we are no longer going to be sending police departments throughout the state a daily report of people from their jurisdictions that are pawning things here in Indianapolis, we will no longer have that capability. Second, since the inception of Omnixx, we at IMPD lost the capability of having an automated system which would check items being pawned here in Marion County against the NCIC files. With this software package, they get the file from NCIC that does not run through the state of Indiana IDACS system. We get a daily report of "hits" on items they pawned here in Marion County, so all police agencies will be getting a lot of phone calls from some of our detectives based on these "hits". For example, just Monday, Monroe County received a hit on an item that was pawned late last year. Boone County and IUPUI are also on the LEADS system. Shelby County had a particular gentleman that has been going to people's storage sheds and stealing multiple items and taking them right over here at Pendleton Pike and #465 to a brand new Super Pawn. Lots of surrounding agencies to Marion County really need to

look into getting this software. I'm not trying to do a commercial for LEADS, a lot of you probably have talked to them in the past, but if you want to see what it can do for you, they do offer a thirty (30) day trial period, which is great. Talk to him after the meeting, he can show you other ways in which this helps. For the first time in five (5) years our Detectives are finally, once again getting the capabilities of getting NCIC "hits". Mr. Drzewiecki thanked everyone.

Mary Ellen Schreiber (Area II) asked if there is any way the new system can search both male and female for warrants? She ran a subject with a name that could be either male or female during Operation Pull Over. They had two other males in the car and she ran them all as males; did not receive any hits and later on when the officer had more time, he ran a 1028 and it came back as a "hit" on a female.

Michael Paxton said that is more of a function on the back-end switch. Some of that is simply; rules laid down by NCIC or by the BMV. The only way that would be possible would be to add a non-standard Code into the Client and have the Client actually perform two transactions based on that non-standard Code.

Ms. Schreiber asked if you could use "unknown" for the sex. Mr. Paxton answered "no", not to his knowledge. Ms. Schreiber said it was an officer safety issue. He did find the young lady and took her into custody and to jail.

Mr. Paxton asked if the "hit" was from NCIC/IDACS or BMV? She said from NCIC/IDACS. He asked, so they gave you a name and date of birth and no male or female for the sex? Did the officer at the time know? Yes, he just didn't give it, just three (3) names for Operation Pull-Over for seatbelts. "Jamie" was the name, so she just ran them all as male, since the other two names were and he didn't say the one was a female.

Vivian Nowaczewski added they had a call about a month ago from an agency where a warrant was entered with the wrong sex of the individual; it should have been entered as a female and was entered as a male. Of course, when they ran it as a female, nothing came back.

Michael said once again, this is a back-end switch issue and also an issue with NCIC. We can look into it, at least for the NCIC query. As far as he knows, it would have to be two transactions, but we can research it and see if it is addressed in some other way. Otherwise, maybe it is something we need to bring up to the Regional Working Groups and to the APB.

Mr. Drzewiecki said he had one more question, probably for Mr. Paxton. Since we already have about thirty (30) police agencies in the state of Indiana that are on LEADS, if a person does a name, date of birth and social security number, and they get a "hit" on that person, could there be an interface that could send an administrative message from IDACS or NCIC that there was a "hit" on LEADS? Mr. Paxton said, again, the new software that is going in is simply a workstation client, it does not change the back-end switch and as a workstation client, it itself can only talk to the back-end switch, the Open Fox switch. If there is a need for an interface such as you are describing or as best as he understands it, maybe LEADS needs to function like a CAD or something and be a separate system. We would need to explore that more later.

Acting Chairman White stated, with the Major being on the Board of Nlets and NCIC, we will follow up with this. There is a chance LEADS is one of the companies who are partnering with Nlets on providing that information sharing back and forth. We can find that out also.

AUDIENCE QUESTIONS/COMMENTS

Ed Reuter of Bartholomew County asked who they could call at State Police if they have any questions, so they can make sure they are doing everything right on their end. Acting Chairman White said as a point-of-contact, call Sgt. Jon Carmin.

Vivian Nowaczewski addressed the training for Messenger. She thinks everyone will like the new software. It has what they call "hover help" so you can actually move your mouse over a field and it will display what needs to go in there. If you right click on a field it will take you directly into the NCIC Manual or the Nlets Manual. There is no way you can call the office and say "I didn't find it in the book". It has a lot of good bells and whistles to it. It will be just learning to maneuver around it and getting used to new screens, etc.

Linda Adams (Area III) asked if training would be by "Train the Trainer". Sgt. Carmin answered that is how he would look at it. As interactive as it is and as hard as the Trainers have been working to make it ordered in a way that makes more sense, than maybe Omnixx has been ordered as far as screens are set up, I believe we will do "Train the Trainer".

Sgt. Carmin answered a question about the implementation of the CAD and how it would be affected. His thoughts are it should not affect it at all. The training program we are putting together, we are not actually thinking we will implement that part of the training until the first part of September, so there should be ample time to get it downloaded and opportunity for us to be in contact and you to have time to familiarize yourself and play with it. Again, we have worked very hard; the Trainers, Vivian and Andre' to make it more user friendly in the aspect of this is how this screen is set up in an order that makes more sense than the previous screens had been set up.

Michael Paxton said he needs to emphasize once again, the Messenger software has zero, absolutely none, no way, any impact or interface with CAD's or MDD's, they are separate animals with regard to IDACS and so anything you are doing with the CAD vendor is not impacted by our limitation of Messenger other than maybe your own scheduling, but as far as technological connections, there is none. The software we are putting out is a Client, sits on a workstation; it's one of your points of access into the IDACS switch, the heart of the system. A CAD is another direct access into the heart of the switch, an MDD is another access into the heart of the switch, and they flow down separate pipes and do similar things.

Linda Adams wanted to clarify; the training will not be until August, but the download is in July. Is Messenger and Omnixx going to run simultaneously or how is that going to work?

Sgt. Carmin answered that some of the problems we have had deciding exactly how to do this; one of our fears is, if an agency has an Omnixx terminal and a Messenger terminal, they are familiar with Omnixx so they are going to continue to do everything there and then let

Messenger sit and wait until the very last minute. Then we switch it off and no one had an opportunity to look at it, so for a time they both will be there, but there will be a cut-off point, as far as when Omnixx will be switched off.

Linda Adams said then it is just going to be in there and try to use it, but the training is going to come later? Sgt. Carmin said, yes, when you see it you will understand better.

Birch Bailey wanted to expand on what Sgt. Carmin and Vivian had both said. We as Trainers, still consider ourselves as Dispatchers. We have been trying to put the information, including the order of the menus into something that makes sense to where information is going to flow very well. We have put a lot of thought and work into getting the forms to do the same thing. We are still doing that, we have gone back in and changed things just in the interest of making it flow better for Dispatchers, so it is not choppy, so we can get through it quickly and efficiently. It looks completely different, it looks a lot like an email Client, it looks and functions a lot like Microsoft Outlook, but all the NCIC and IDACS rules stay the same. Right now for our training purposes, I'm logged into Omnixx and Messenger at the same time. I run something on Messenger, it comes back to me on Messenger and Omnixx, so there is that capability and I would assume that would extend out to you folks in the field. It's very user friendly software and is very intuitive with the "hover help". Holding the mouse over a field; it gives a text block telling you what is expected for that information. Put your cursor in the field, right click or hit F-1 on the keyboard and it takes you directly to the section in the NCIC Manual for the information you are trying to work with. Just because it is different from Omnixx, doesn't mean it's necessarily worse, just different. We have tried to move things into more logical locations; we have condensed Forms, instead of having separate Forms for Locates, now we have a drop down for the message key.

ADJOURNMENT

There being no further questions or comments, Michael Paxton made a motion to adjourn and John Wall seconded the motion. Acting Chairman White adjourned the meeting.

The next meeting will be Wednesday, September 2, 2009, (10:00 a.m.) at the IPSC Communications Training Center, 8500 East 21st Street, Indianapolis, IN. 46219. All 2009 meetings will be held at this location.